

Covid-19 Update

Re-opening Plan

27.07.2020

Dear Member / User,

Following the government directive to close all gyms and leisure sites to help stop the transmission of COVID-19 in March, We have been tirelessly working in the background and following UK Active and Government frameworks to reopen safely.

We have now received full government advice to say it's safe to reopen and it's with our greatest pleasure to inform you our facilities will be reopen from **Monday 10th August 2020**.

The leisure sector along with grass roots sports are advised to reopen under two phases, for more info please visit the [UK Active Framework](#). Phase one is the here and now, allowing us to open but following a restrictive framework with measures in place to ensure you and our staff are safe to work out and get active once more. Safety of you and our team is paramount and we are working hard to ensure you experience is the best it can be while operating in phase one of the framework.

If you are a member paying for membership via direct debit, you need to do nothing. Your direct debit will be reinstated and pro-rata'd from the 10th August. That said, we know some of you will feel nervous to return to exercise, if you wish to keep your membership frozen, please contact us on scenquiries@wellswaymat.com, where we can action this for you.

We are taking every step to make your sports centre and exercise environment a safe place for you to get a great workout, including increased hand sanitising, more self-cleaning stations and socially distanced workout stations. We will also be going 'cashless' for the foreseeable future and implementing a one way system for entry and exit with minimal cross-over to maximise social distancing.

To help you train safely we are making some **temporary** changes and these include:

- Restricting the number of people allowed on our site to maintain social distancing. We will be implementing a booking system for the fitness suites and restrict group exercises classes.
- To ensure we have staff available, your centres opening hours will change to Mon-Friday 9am-8pm, and Weekends 9am-1pm. (these opening times will be reviewed weekly with the aim to revert back to normal asap).
- A reduced class timetable with fewer spaces to help you keep a safe distance. Please check your centres timetable page for information – this is a great time to remember that as a member you can access classes at both SBL and Wellsway Sports Centre.

Over the forthcoming days, we will be uploading our Covid-19 operating plan which details everything you need to know about visiting us from the 10th August.

We will be updating our websites and social pages also to keep you informed.

In the mean time we cannot thank you enough for the continued support throughout this pandemic period and we can't wait as a team to welcome you back.

Kind Regards and Best Wishes

Dave Cook

General Manager

WMAT Trading Co.