



Re-opening Communication

05.08.2020

Welcome back!

We are delighted to be opening our doors once again on Monday 10th August. Things will look and feel a little bit different when you return – this is to ensure everyone’s health and safety so please follow all measures put in place.

Opening hours

From 10.08.20 – 30.08.20 we will be open:

Monday-Friday – 9am-8pm

Saturday-Sunday – 9am-1pm

We will confirm September opening hours as soon as possible, depending on Government and UK Active guidance.

Reduced GX timetable

For the remainder of August, we will be operating a reduced group exercise timetable; this can be found on the website. This is to allow for social distancing and for the maximum number of people allowed on the site at any one time. It is also so we can ensure cleaning is taking place between each session.

If you do not pre book your space, we may not be able to accommodate you as we have reduced the class sizes.

Again, September onwards will be confirmed in due course.

Gym timetable

A new process we are putting in place is to pre book gym sessions. Bookings will be available on the hour every hour, for 45 minute slots. This enables us to clean the gym in between each session.

How to book online – classes and gym

We will be encouraging users to pre book as much as possible. Our staff will be very busy cleaning and ensuring the health and safety of users within the centres, so may not be able to pick up the phone. Where you have not pre booked, we cannot guarantee there will a space available for you.



Members – please visit the website, and click ‘class bookings’ on the right hand side. If you have not used online bookings before, click ‘don’t have an account’ and register. From there, please select the site you wish to book at from the drop down menu, and follow the instructions.

Non-members – please email scenquiries@wellswaymat.com

One way systems

For your safety and that of others, we have designed a one-way system around both centres. Please follow the arrows to your destination, even if this means a slightly longer exit route.

Studios

The studios have been clearly marked with floor tape to indicate designated exercise areas. Equipment should be brought into your area and you should stay within the boundaries during the class. After each class, use the sanitising wipes available to clean down all equipment.

Hand sanitising

We have hand sanitising stations at the entrance of all facilities within both centres. Please use regularly.

Gym equipment

As with class equipment, please also wipe down all equipment used in the gym after each use. There are sanitising wipes available.

Cashless

We are currently not accepting any cash payments, card payments only.

Changing and toilets

We will have no changing rooms available, so please come ready for your activity. Toilets will be open but limited.

Please bear with us!

The new processes and restrictions put in place are new to us all, and we are sure we will face some teething issues. Please respect our staff members and follow instructions when asked.